



It Pays To Use Natural Gas.

Liberty Georgia is pleased to offer refunds to new and existing customers of Liberty from February 1, 2021 until April 30, 2021. Start here to learn more about how the Refund Program can increase comfort and save you money.



ADD natural gas equipment or **CONVERT** existing equipment to natural gas or **REPLACE** existing gas equipment and earn money back.

Standard tank natural gas water heaters

Tankless natural gas water heaters*

Natural gas heating appliances (excludes fireplaces)

Natural gas cooktop or stove

REPLACE

ADD or
CONVERT

\$500

\$600

\$600

\$750

\$450

\$550

\$250

\$300

With combined rebate offerings, receive up to: \$1,300 \$1,600



*Customers who replace their existing standard tank water heater with a tankless natural gas water heater will receive \$750

Refund Program Application

- Directions**
1. Complete pages 2 and 3 on this application
 2. Sign and date under the terms and conditions (back of the form)
 3. Mail completed form with all equipment and installation invoices/receipts by May 31, 2021 to:

Liberty Refund Program
 ATTN: Tanya Martin
 1766 Cleveland Hwy
 Gainesville, GA 30501

Forms and invoices/receipts can also be e-mailed to:
GArefund@libertyutilities.com



For questions regarding the **Refund Program**, please contact us at

678-707-5205

Gas Account Holder Information (account number must match installation address)

Choose one : The equipment is being installed on a Residential Commercial property.

Liberty Account Number : _____ - _____

Account Holder's Name : _____

Company Name (if applicable) : _____

Phone : _____ E-mail Address : _____

Street Address Where Equipment Was Installed : _____

City : _____ State : Georgia Zip : _____

Landlord Eligibility - Landlords may also be eligible to participate in the Refund Program. Please contact us at 678-707-5205 for more information and pre-approval.

Contractor/Installer (licensed company/person installing equipment)

Contractor Name : _____ Phone : _____

Address : _____ City : _____ State : _____ Zip : _____

How Did You Hear About The Program (check all that apply)

- Contractor
 Door Hanger
 Liberty Employee
 TV/Radio/Internet
 Direct Mail/Email
 Friend/Neighbor
 Other (please list) _____

Equipment Selection

Existing Equipment Being Replaced

Equipment Type	Age Of Equipment	Type Of Fuel Used	Was Equipment Operational?

New Natural Gas Equipment Specifications

Equipment	Date Installed	Manufacturer	Model Number	Installed Cost	Refund Amount
Standard Tank Water Heater					
Tankless Water Heater					
Heating Equipment *					
Cooktop or Stove					

Total Refund Amount : _____

(Include copy of paid invoice)

* Heating equipment eligible for refunds include natural gas furnaces, natural gas boilers and natural gas direct vent space heating. Natural gas fireplaces are not considered heating appliances.

Terms And Conditions

- 1. Participant Eligibility** - Participant must be or become a customer of Liberty Utilities (d/b/a Liberty) in Georgia to qualify. Only new natural gas equipment or existing propane equipment that is converted to natural gas between February 1, 2021, and April 30, 2021, are eligible for the Refund Program. Equipment must be installed by a licensed heating and/or plumbing contractor at the customer's address listed on the Refund Application at a location served by Liberty. All installations must conform to all applicable codes. Refund Application must be filled out completely, signed and be accompanied by a copy of all applicable dated receipts or invoices. Refund Application must be received by Liberty within 60 days from installation date and be postmarked no later than May 31, 2021. Customer account must be current with no service disconnections due to nonpayment within the last six (6) months.
- 2. Installation Verification** - Prior to honoring any refund, Liberty reserves the right to conduct an on-site verification (by Liberty or a third party designated by Liberty) that the equipment has been installed according to these terms and conditions and is in operation. This site visit, and all aspects related to this site visit, are conducted solely for such purpose. The site visit is not a safety review and is not intended for any purpose other than to verify purchase and installation of the qualifying equipment.
- 3. Receipt of Refund** - (a) Existing customers - pending approval, refunds will be processed and mailed to Payee within 6-8 weeks of receipt of the properly completed and signed Refund Application. (b) New Customers - pending approval, refunds will be processed and mailed to Payee 6-8 weeks after the natural gas meter is on and the properly completed and signed Refund Application is received by Liberty.
- 4. No Warranties** - Liberty does not endorse, guarantee or warrant any particular contractor/installer, manufacturer, product or installation. Liberty does not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment. Liberty is not responsible for any damage that may be caused by or arise out of an installation of any equipment.
- 5. Tax Liability** - Participants of the Refund Program may be subject to tax liability for the value of goods and services received through the program pursuant to state or federal income tax codes and regulations. Neither Liberty or its representatives are responsible for any tax liability that may be imposed as a result of the refunds provided to the customer.
- 6. Liability & Release** - As part of the consideration for participating in the Refund Program, participant hereby releases and shall indemnify, hold harmless and defend Liberty and its representatives from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation or use of equipment at the premises or any material and labor required for such installation.
- 7. Changes to Refund Amounts** - Liberty will provide refunds for approved equipment up to the refund amount indicated in this application and all Refund Program literature. Liberty reserves the right to change refund amounts at any time.
- 8. Contractor/Installer Selection** - Upon request, a Liberty Business and Community Development Manager can provide you with our Preferred Contractor List. Please contact us at **678-707-5205** for more information.
- 9. Landlord Eligibility** - Landlords may also be eligible to participate in the Refund Program. Please contact us at 678-707-5205 for more information and pre-approval.

ACCEPTANCE OF TERMS

I hereby request a refund for the listed work. Attached are **copies** of all receipts or invoices. I have read and agree to the above Terms and Conditions. I certify that **a licensed contractor/installer** has installed the listed natural gas equipment in accordance with **program guidelines** and Terms and Conditions as described on this form.

DATE _____ PRINT NAME _____ AUTHORIZED SIGNATURE **X** _____